

In order to provide tuning for your vehicle, we will first need you to obtain a READ File and an InfoLog from the vehicle's factory ECM (*DO NOT Install the ECM that will be used for tuning until we instruct you to do so*) by following the instructions below.

**\*\*\*\*\* (THIS MUST BE COMPLETED VIA REMOTE SCREENSHARE WITH A TECH SUPPORT AGENT) \*\*\*\*\***

- When you have completed the downloads in **STEP 1** below, please notify us by calling in or replying to your support email. A support Agent will assist you in the remaining procedure.

### **Obtaining a READ File and INFO Log from your vehicle using an HPTuners MPVi2/MPVi3 Device**

**NOTE: \*A Windows-Based Laptop is Required\***

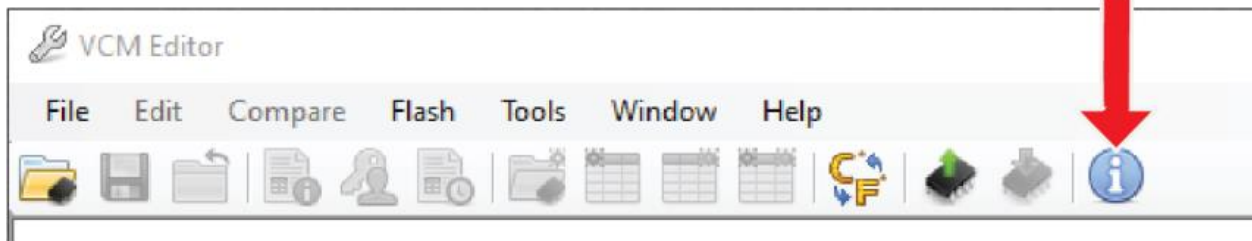
**STEP 1:** Before connecting to your vehicle, be sure to download the .NET Desktop Runtime Windows x64 (Application Prerequisite) followed by the latest **BETA Version** of the VCM Suite Download here from this location; <https://www.hptuners.com/downloads/>

1. Using your windows-based laptop with sufficient internet connection, ensure you have downloaded and installed the latest BETA version of VCM Suite detailed above in **red**.
2. Once the download and install are complete, open "VCM Editor" and "Re-sync your interface" by selecting the "Help" tab and select **"Resync Interface"**
3. **Obtain the READ FILE from your factory/currently installed ECM (DO NOT INSTALL THE ECM that will be used for tuning until we instruct you to do so):** Connect the MPVi3 to the vehicle's OBD port and the laptop's USB port. Turn the Key/Ignition ON and ensure the engine is OFF. Select the "Read Vehicle" option (indicated by a black chip symbol with a **green** arrow on it - located in the task bar).
4. Engine Control Module and Transmission Control Module options will be displayed. When reading the ECM, be sure to select "DO NOT READ" on the TCM and when reading the TCM, be sure to select "DO NOT READ" on the ECM. Do this according to what you have purchased. When you are ready, be sure to select "Read Entire" in the drop-down option -> then, select "Read" at the bottom of that window to begin the READ process.
5. When the read is complete, the software will describe the file type that it has obtained and will provide the option for you to save it to your desktop. Save the file and name it ECM or TCM READ1. Proceed to step 6 to obtain the info log before sending both files to us.
6. **OBTAIN THE INFO LOG;**

1. Click the VCM Suite Info button in either VCM Editor or VCM Scanner.

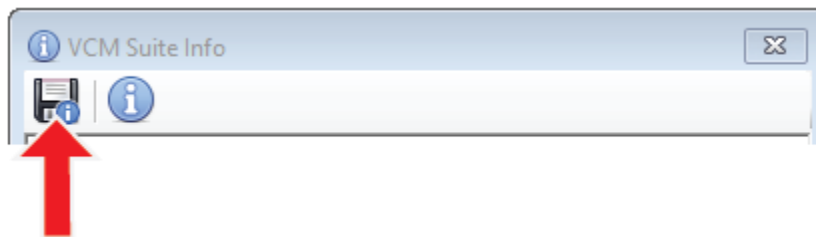
NOTE: make sure your cable is connected to the vehicle and the vehicle's key is in the ON position (engine OFF) before proceeding.

2. Click the blue circle "i" icon to poll the software and the vehicle.



NOTE: This step may take five to twenty seconds to complete.

3. When Infolog generation is finished, click on the Save icon. Once the file is saved, it is ready to email to our Support team.



**Once saved, attach both files to an email reply in response to your order/support ticket chain you currently have open. If you do not have an active correspondence, send the file directly to "support@teamppei.zohodesk.com with your order number in the subject line.**